

Week of Action, 6-12 Oct 2010

Global Delivery Review of activities

Unions in Central America support DHL action week

19.10.2010

Americas, Colombia, Costa Rica, Guatemala, Panama DHL, DPWN/DHL



Unions throughout Central America have been supporting the UNI ITF DHL Week of Action by protests, talking to workers and demanding that DHL respects workers rights in the region.



COSTA RICA

SITET joined the Global Week of Action of UNI and ITF with the very first "Respect and Solidarity! Know Rights!" day for DHL workers in Costa Rica, who have seen their own labor rights and benefits systematically violated.

On 7 October 2010, SITET members distributed flyers outside a key DHL location. These flyers highlighted both the importance of labour rights awareness and the need to protect them. They also stressed the importance of legislation. They made clear



that protection through ratification of conventions and the signing of collective agreements ranks as an important achievement in the advancement and consolidation of union organizing. Workers have been very receptive to the information provided and have used the opportunity to comment on the disrespect for their working conditions shown by DHL in Costa Rica. The organising of workers showed how important it is to promote complaints.



COLOMBIA

Colombian union, STPC, have developed their own 'flyer' and began to distribute it on Friday, 8 October, as part of their activities for action week. However when trying to distribute the flyer outside of DHL premises, a DHL Manager came out and threatened the union with legal action if they didn't leave and stop taking photos. The union continued to hand out their flyers on the public street. Most workers were very frightened to be seen taking their information.

GUATEMALA

The USTAC union in Guatemala converged on the International Airport La Aurora in Guatemala City, for three days from Thursday 14 to Sunday October 17 where they have been distributing leaflets informing people that DHL Aviation in Guatemala violates the rights of its workers. USTAC has distributed over 2000 fliers to airport workers including DHL workers and have also been giving information on the violations to the local media.



PANAMA

DHL bosses in Panama gave a whole new meaning to the term, “cover-up”, when DHL Human Resources Manager Ingrid Zerna covered up the SIELAS information wall in a botched bid to prevent workers finding out more about alleged instances of workers’ abuse by DHL across the world. This incident occurred on 8th October, when SIELAS members attended a demonstration, protesting against the passing of Panama’s notorious “Act 30”. SIELAS considers this to be an instance of Ms. Zerna’s inexperience that has led to her breaching clause 40 of the collective agreement signed between DHL and SIELAS.

SIELAS activities during the action week can be seen on Video at:

<http://www.itfglobal.org/dhlblog/?p=510>

NORWAY

You today, me tomorrow

- "If transport companies are international, union solidarity must also be international. We therefore support the Turkish union TÜMTIS in its dispute with UPS", says Fredrik Solvang Winger, who, together with eight others, has

been visiting Turkey in solidarity with their Turkish colleagues.

The Turkish union TÜMTIS has 20,000 members. 1000 of these work in the Turkish branch of UPS, which has 5000 employees. According to Turkish law, to be able to negotiate a wage agreement, union members must make up more than 50 percent of employees.

(10/14/2010) Text: Per Østvold. Photography: Mac Urata and Per Østvold.



Fredrik Solvang Winger makes a speech in Istanbul

However, when the management at UPS found out that TÜMTIS has started to recruit UPS employees, 160 union members were sacked. The dismissed workers consider themselves to be on strike and are picketing three UPS terminals in Turkey. The strike is now receiving international attention and support.

Demonstration in Istanbul

HA solidarity demonstration was arranged for the weekend of 8th to 11th October outside the largest UPS terminal in Istanbul. Many unions throughout Europe



sent representatives. The Oslo Transport Workers Association (OTF) sent eight representatives: Fredrik Solvang Winger, the leader of the union's International Committee, Monica Nkechi Okpe, union leader, DHL Supply Chain, Håvard Hansen, union leader, ICA union, Skårer, Eirik Lauritsen, deputy leader, ICA union, Skårer, Hilmar Davidsen, union leader, DHL Express, Dag Ramberg, union leader, Buskerud Distribusjon, Sven Lund, Schenker employee and member of the International Committee of the OTF, and Asbjørn Paulsen, employee at Tollpost-Globe and member of the International Committee of the OTF. The union secretary of the Transport Workers Union, Sissel Karlsen, was also present.

"We are living in a world of international companies, so we also have to be international. Today it's our Turkish comrades in UPS who need our support. Next time it might be us who need their support. You get out what you put in", says Fredrik Solvang Winger. He is the leader of the International Committee of the Oslo Transport Workers Federation.

Solidarity

"But, why Turkey?" We ask Fredrik.

"The union's International Committee was looking for a situation we could engage with and show solidarity", explains Fredrik. "We got a heads-up from Mac Urate, the ITF secretary in London about the Turkish union TÜMTIS and its struggle with the transport giant UPS. We were motivated to make our feelings plain. The Union Leadership Council donated ten thousand kroner to the striking workers in Turkey. In addition the union covered the expenses of the eight representatives who travelled to Istanbul to take part in the solidarity demonstration.



Five Norwegian unions had previously agreed to guarantee 45,000 Norwegian kroner a month in strike support to TÜMTIS for the duration of the dispute. The Transport Workers Union is one the contributors. This happened after the International Transport Federation (ITF) became involved in the fight for the sacked UPS workers.

The case attracted huge attention at the ITF Congress in August.

Using low-cost countries

"The major transport companies are established across the world. And when they establish themselves in low-cost countries with poor wage and working conditions, they use these poor conditions



as an argument to reduce wages in other countries. It's not therefore just about UPS workers in Turkey, but also about us", says Håvard Hansen.

"What did you do the three days you were in Istanbul?"

"On Saturday we took part in the demonstration outside the largest UPS terminal in Istanbul. As well as the picketers, 200 others took part, including representatives from transport workers unions in Belgium, the Netherlands, Germany, Austria, and of course Norway", explains Hilmar Davidsen. He believes that it says much for the conditions unions are faced with in Turkey that there were as many police officers present as there were demonstrators and picketers. The police turned up in armoured vehicles and full riot gear.

"I am impressed with the strikers", says Hilmar. "When we visited, they had been picketing from 9 in the morning to 4 in the afternoon, every day for 158 days, with no end in sight."

Impressed

"What was the mood like?", we ask Monica Nkechi Okpe.



"I think the mood was really good and I am really hugely impressed. Fredrik made a speech on our behalf. We also had a chat with many of the strikers", explains Monica.

"But is it possible to get UPS to see sense?"

"I hope and believe it is", says Eirik Lauritsen. "But UPS workers have to fight against both UPS and the authorities. The system is such that you have to go to a notary to register as a union member. Many have been forced to deregister or swear on the Koran that they are not a member. But people are tough and there is plenty of solidarity", explains Eirik.



"What is the next step for the Oslo Transport Workers Union?"

"In the first place, we have invited TÜMTIS to the Scandinavian Transport Workers Conference in Helsingør on 19th to 21st November and we are really looking forward to this. We obviously want to put plans in place to inform the trade union movement about conditions in Turkey. Perhaps some of us will also make more trips to Turkey", says Fredrik Solvang Winger.

First year for events in Chennai 13.10.2010



50 activists from both DHL and Fedex held a demonstration at DHL and Fedex Offices. The workers' demand was clearly portrayed to the management who were clearly shocked by the action. They called security to stand in front of the gates.

This was the first time that an activity of this kind has taken place in Chennai.

ITALY

Global protest against DHL

Tuesday 12 October 2010 17:29

Employees and collaborators in 17 countries worldwide have begun a week of agitation against the violation of their rights.

After UPS, DHL too has its international protest from employees and collaborators, a sign that globalisation also applies to trade union claims. But in this case the cause of the dispute is not concerned with pay but with affirmation of certain rights allegedly violated in various parts of the world.

The protest was proclaimed on 6 October by the confederations UNI Global Union (UNI) and International Transport Workers' Federation (ITF), which have received complaints from workers about dismissals without just cause, discrimination, various problems with external collaborators and even use of "lie detectors". Trade-union members are asking the German company (which belongs to the Deutsche Post group and therefore relies on public capital) for a comprehensive agreement, the application of full trade-union rights and standard procedures in relation to trade-union members, consultation and information about company strategies.

Various initiatives have been taken in Bulgaria, Canada, Costa Rica, Denmark, Ethiopia, Germany, Britain, India, Italy, Mali, Mozambique, Nepal, Netherlands, New Zealand, Peru, Senegal and Switzerland. Press conferences indicate that under the "Week of Action" employees are wearing T-shirts bearing the slogan, are marching with placards or banners outside DHL premises and are distributing questionnaires among workers.

DHL responds to the protests by arguing that they are not causing disruption of service and that the company "offers workers excellent treatment and maintains continuous dialogue with the trade-union organisations, including UNI and ITF". In addition, the company claims to abide by the principles of the international declarations of the International Labour Organisation.

http://www.trasportoeuropa.it/index.php?option=com_content&view=article&id=4376&catid=15:aereo

**Italian unions in call for respect
12.10.2010**

FILT CGIL in Italy talked face-to-face with workers from DHL and UPS throughout Italy. FILT CGIL delegates have distributed leaflets to DHL workers and have organised for a mass emailing of letters of protest to Frank Appel, CEO of DHL in Bonn.

**CAW members Protest a Lack of Respect and Demand Change
12.10.2010**



On Thursday October 6, 2010 over 80 DHL employees, members of CAW Local 4050 in Alberta, staged an early morning protest to demand that DHL management respect their right to be heard, respected and included in the success of the company and to demand that DHL stop ignoring their collectively elected voice, namely the Canadian Auto Workers Union. The CAW/DHL Corporate Council made the decision to participate on behalf of the Canadian DHL workers in the Global Delivery Respect for DHL workers campaign being put on by UNI Global Union and International Transport Federation.

This protest was a coordinated effort by the CAW/DHL Corporate Council with the goal of raising awareness to DHL employees across the country on issues and problems facing DHL employees worldwide and to state to DHL management that the lack of respect shown by DHL has to stop.

This was a Canada wide protest held at DHL facilities in Brampton, Ontario; Winnipeg, Manitoba; Regina and Saskatoon, Saskatchewan; Calgary, and Edmonton Alberta; Burnaby, Richmond and Abbotsford, British Columbia. Employees wore Tee Shirts with the Caption "RESPECT FOR WORKERS". The full report of their activities is here: [DHL Alberta Protest Report](#)

**DHL Employees Union, Mumbai, observe International Action week
12.10.2010**



On October 8, at 9.00 a.m. approximately 25 members of the union assembled in front of the DHL country office with a union banner, action week posters and placards demanding justice for workers.

As the DHL Country office is situated at Bandra East next to local railway station, thousands of people witnessed the action programme. People were keen to know more about DHL, its activity and the reason for workers' gathering.

The workers explained the international solidarity focus of the programme under ITF in addition to explaining that DHL, though a multinational, does not give respect to workers and their unions worldwide.

Issues of engaging contract labour in Mumbai for less than \$150 a month for courier work, suspension of 9 contract couriers for joining the national general strike on September 7 this year, victimizing union activists since 2003, no wage revision since 2004, transferring couriers from one city to another far away city, non implementation of court orders so on and so forth were brought to light.

DHL management was visibly upset. They organised video shooting from the country office.



In addition to the programme, ITF posters RESPECT & SAFETY were put up in different parts of the city. Posters were struck on vehicles as well as on the walls near DHL offices, service centres and collection points.

DHL union members enthusiastically participated in the programme.

Colombian union begin activities for action week

11.10.2010



Colombian union, STPC, have developed their own 'flyer' and began to distribute it on Friday, 8 October, as part of their activities for action week.

Today they plan to delivery the remaining leaflets at DHL and DHL GLOBAL Express installations.

The flyers, in Spanish, can be found here [STPC Flyer](#)

Affiliates in Africa plan their activities for the Action Week

08.10.2010

Affiliates in the African region have been busy planning their activities for the UNI-ITF Action Week.

- Unions in Cameroon and Senegal sent letters to the Director of DHL explaining the concerns of UNI and ITF.
- Both Burkina Faso and DR Congo scheduled meetings to discuss the issue clearly with their DHL managers
- COWUMA, Malawi arranged a meeting with workers to raise awareness about their union rights. A second meeting is scheduled with the General Director for the rights of workers
- At FNPT, Morocco, their Executive Bureau has proposed to comrades in the towns (Rabat-Casa-Fès-Marrakech-Agadir-Meknès) where DHL has its offices and distribute brochures (in Arabic) printed for this occasion by the union. The union also sent a protest letter to Frank Appel, CEO of DHL, demanding that he respect DHL employees. In addition the local section in Marrakesh organised a football tournament and requested a DHL team amongst the attendees.

Belgium Union sets out activities for action week

08.10.2010

CSC Transcom held activities on Monday 11 October which included:

- A meeting at the Embassy of Iran (Avenue Franklin Roosevelt 15, 1050 Brussels) for a protest in support of imprisoned Iranian Trade Unionists.
- Around 11:30 they met at Brucargo in front of DHL, TNT and eventually UPS (Global Forwarding – Building 720-1931 Brucargo).

This year's international action is centred on the non-respect by certain companies by multinationals (eg DHL).

They have also produced a flyer which you will find here: [Transcom Flyer](#)

The ITF/ETF activities scheduled for the Action week took place on Monday the 11th October 2010.

Participants gathered at 10.30am in front of the Iranian Embassy in Brussels for a sit-down protest in support of the imprisoned Iranian trade unionists, followed at about 11.30am by actions at Brucargo outside the offices of DHL and TNT.

This year, international actions focussed on the non-respect of certain rights by multinationals (for example DHL).

Videos from SIELAS Panama regarding the International Week of Action 08.10.2010

Please see below two videos that have been produced by SIELAS, Panama regarding the action week and showed their activities on 7 October.

<http://www.itfglobal.org/dhlblog/?p=510>



ÖGB (Austrian Trade Union Federation)

Solidarity for sacked UPS workers

The Austrian transport union VIDA is supporting a major international demonstration. Union membership is not grounds for dismissal.

The unions are ratcheting up the pressure on the global parcel delivery company UPS: having already held two successful worldwide actions days organised by the International Transport Workers Federation (ITF), another major demonstration is planned for tomorrow, Saturday 9 October 2010, in front of the UPS offices in



Mahmutbey, Istanbul. For the third time since the beginning of September, the transport unions within the ITF are demanding the reinstatement of 157 employees of UPS's Turkish subsidiary sacked by their employer for joining the local union TÜMTIS.

Engagement with human rights at EU level

Evelyn Regner, the deputy delegation leader and Austrian Social Democrat MEP has also pledged her support. Turkey is trying to become a member of the European Union. To do this, the country must prove that its laws correspond to the European standard and are also adhered to – this obviously includes adherence to human rights and ensuring workers are not disadvantaged by joining a union. Regner is critical of UPS, "According to Turkish labour law, a union can only become active in a company if the extent of its organisation is more than 50 percent. UPS has used ruthless methods to stop the organisation of employees into unions". She wants the situation at UPS in Turkey to be subject to an EU Commission inquiry.

Union membership is not grounds for dismissal

On Friday, Wilhelm Haberzettl, deputy leader of VIDA, expressed his frustration, "Companies have to realise once and for all that joining a union does not constitute grounds for dismissal, and this also applies to global concerns". The UPS Group has already "been made painfully aware that when it sacked its workers in Turkey, it picked a global fight with some powerful unions". The parcel delivery sector is on its way to recovery – the reverberations of the crisis should not therefore be used to compromise workers or union members.

Haberzettl continues in the same vein, pledging further support from the Austrian union for their Turkish colleagues. "The UPS example shows the vitality of international solidarity and cooperation. It shows us we are well able to manage disputes, even with multinational companies". The global ITF campaign is really taking hold: "The unions will close the net tight until companies like UPS rethink their business model on a global scale and base it in the future on greater respect and fairness for their employees".

Negotiations on reinstatement achieved

Concrete achievements have been made; after the two ITF global action days and worldwide solidarity campaigns organised by the transport unions, UPS has been forced not just into discussions with ITF representatives but also for the first time into direct negotiations on reinstatement of the sacked workers. "On the positive side, important UPS customers, such as the Volkswagen Group in Germany are also becoming uneasy with the UPS situation", emphasises Haberzettl.

Statement demanded from UPS management in Austria

A baseless campaign of smears and distortion from the UPS management towards TÜMTIS has failed to make the facts go away.

"We are also demanding a comment on events in Turkey from the management of UPS in Austria. Ultimately the position of UPS employees and so-called UPS service partners, who ostensibly work on a partially self-employed basis, is also very unsatisfactory in Austria", confirmed Haberzettl.

08.10.2010 11.07hrs

Source:

http://www.vida.at/servlet/ContentServer?pagename=S03/Page/Index&n=S03_0.a&cid=1285159098880

ITF global delivery network

Panamanian unionists stage wall display protest to launch week of action 8 October 2010

Unionists in Panama got the ITF Respect and Safety week of action off the ground by delivering their protest message through a series of wall displays.

The workers, represented by the Sindicato Nacional de Trabajadores de la Industria de la Aviación Civil y Similares de la República de Panamá kicked off their activities on 6 October by displaying information across the DHL Aereo Expreso building demanding that the company respect workers' rights.

They also leafleted participants attending a logistics expo on 7 October in Atlapa and organised a protest march on 8 October to demand respect and safety at work for DHL workers and all road transport workers. On 9 October, they were set to organise a sporting event involving workers from across three DHL companies.

Meanwhile, in Germany, Ver.di activists have been marking the week by campaigning at parking rest areas, truck stops and motorway service stations throughout the country, where they interviewed professional drivers and distributed information and flyers on working conditions in the logistics sector. Their activities also included: meetings on company premises and during site visits and leaflet distribution at borders targeting international drivers.

Unions from a range of other countries also organised activities. These included those from Belgium, Burkina Faso, Cameroon, Canada, Democratic Republic of Congo, Denmark, Ethiopia, Finland, India, Malawi, Mali, Morocco, Netherlands, Norway, and Senegal.

Ingo Marowsky, ITF organising globally coordinator, said: "Workers around the world have been engaging in this action week. For the first time, the ITF has invited affiliates from the road transport section and the global delivery networks to take action together. This increased the impact of the activities tremendously, and we are confident it will increase union power and deliver organising successes."

More information:

<http://www.itfglobal.org/dhlblog/index.php>

Activities

07.10.2010

TCWTUIF Ethiopia have been planning their action week activities. These included:

- a panel discussion on DHL workers.
- a panel discussion on road transport safety issues.
- a general council meeting in the Federation.

Unions from Panama set out their activities for the workers week
07.10.2010



Sindicato Nacional de Trabajadores de la Industria de la Aviacion Civil y Similares de la Republica de Panama have a full week of activities to promote the workers week of action.

Activities include campaign information being displayed on 6 murals/ walls, leafleting in the logistic expo to take place in the Atlapa and a demonstration/march demanding Respect and Safety at work for DHL and road transport workers.

They will finish off their activities with a sporting event with DHL workers from the 3 companies in Panama DHL Express, Panama and Global forwarding.

To read the activities that are taking place in Spanish please read the document attached here [Activites from Panama](#)

Germany began the first day of the Week of Action in many cities with various events in road transport
07.10.2010

At parking rest areas, truck stops and motorway service stations throughout the country, activists from ver.di have conducted interviews with professional drivers and distributed information and flyers on “good working conditions in the logistics sector”. Drivers have been invited to discuss their problems and have also been informed of their rights. Information events have been held in several industrial areas and transport companies. Information booths in cities have distributed flyers about the International Action Week as well as information on union membership. Meetings

have been held at company premises as well as during targeted site visits, which have been used to provide information on important issues in the transport industry and the global importance of the Action Week. In addition to the ITF campaign poster, ver.di materials such as posters and flyers have been used for drivers and non-mobile workers. At the borders, information has also been distributed in English, French, Russian, Polish and Turkish to reach out to international drivers. On 6 October, a press conference was held at the DHL global headquarters in Bonn. The main topic was a Global Framework Agreement, which ver.di is demanding for all global delivery companies operating in Germany, and a fundamental demand for respect for workers.

More information in German can be downloaded [here](#)

To read this story in German please see attachment here [Germany activities](#)

Indian Unions call for Respect and the need for a Global Framework Agreement
07.10.2010



ITF and UNI affiliate, UNITES Professional, which represents IT and ITeS workers, is focussing its Action Week activities on the company, Cranes Software. Through the Action Week, the union will continue to put pressure on the company management to respect its workers and to highlight the need for a Global Framework Agreement. According to the union, the company has not paid its employees for a long time and has also not made the appropriate PF (provident fund) transfers or deposited TDS (tax deducted at source). The union will also highlight the need for safe transportation for call centre workers. Action Week activities were launched in Bangalore, Hyderabad, Kolkata, Delhi and Kerla with worker meetings and a

petition campaign where workers signed copies of the Action Week "Respect & Safety Now!" poster. (Email report by Karthik Shekhar).

DHL workers stage cross-Canada protests against company malpractices

07.10.2010



(Toronto) Hundreds of DHL workers and members of the CAW will stage a series of early morning protests at company locations across Canada today, October 7, calling on the multinational courier service giant to stop its systemic attack on workers' rights and demanding fair treatment for its global workforce.

Protests are scheduled to be held at DHL facilities in Brampton, Ontario; Winnipeg, Manitoba; Regina and Saskatoon, Saskatchewan; Calgary, Alberta; Burnaby, Richmond and Abbotsford, British Columbia.

DHL, owned by German-based Deutsche Post DHL, has gained international notoriety for alleged labour right malpractices, including poor working conditions, discrimination and harassment among its global workforce of 400,000 employees. CAW President Ken Lewenza said that in Canada, DHL has shown a total disregard for respectful labour-management relations.

"The constant inflammatory and disrespectful actions of DHL management toward our members are fuelling hostility and conflict in the workplace," Lewenza said. "Unfortunately, the experiences of Canadian workers are shared with workers around the world."

Unions in Mali launch DHL campaign for the workers week

06.10.2010

SYATAC has launched their campaign today with specific attention to DHL. They are placing stickers and large posters on taxis. Further activities will continue on Friday as they plan to bring more awareness with interviews on the radio.

Nordic Unions demand respect for global delivery workers

06.10.2010



Trade

Unions from Denmark, Norway and Finland tell participants of the PostExpo in Copenhagen about working conditions in DHL

It was a big furore at the PostExpo in Copenhagen, when at the first day of the exhibition, the day when several CEOs from postal companies all over the world were expected, unionists from the northern European Unions gathered in front of the main entrance.

This is one in a number of actions that have been organised this week to demand respect for workers in DHL and the global delivery companies all over the world. Leaflets, DVDs and postcards were distributed to the participants. Most of them reacted positively to the issues being raised by the union protestors. Nevertheless it seems that some postal operators are still afraid of Union activities. After a short period, security banished the activists from the area of the Bella Centre in Copenhagen and threatened to call the police and to demand they arrest the protestors.

Odd-Christian Overland, General Secretary of the Norwegian Postal Trade Union Postkom explains: The Deutsche Post DHL management should know, we are everywhere. The Trade Unions will blame them for their behaviour

where they don't respect workers rights on any occasion, no matter if at their AGM or at the PostExpo. We want good working conditions and a real social responsibility policy in the company and we demand that the DHL management sign a global framework agreement with UNI and the ITF to prove their willingness."

"CEOs and managers of big postal companies have a huge influence not only on the national postal market but also on the regulation authority and the government. If the pressure to include social regulation, control it and punish them who don't follow the law, comes also from them and not only from the Unions it would make a big difference. Also postal companies should take their responsibility to guarantee an equal level playing field in the post and logistic sector with good social conditions for the workers. That's why we are here," says Cornelia Berger, policy officer for Post & Logistics in UNI Europa.

Despite the shortness of the action in the morning, the campaign reached a lot of postal managers and raised their attention. In the afternoon the Unions have invited the local and national press to a press-conference in the Danish union 3F to explain the meaning of the campaign, global agreements and why it is important to demand it all over the world.

Open this attachment to read this article in French [FRA Expo in Copenhagen](#)

**Unions bring the message to the German press
"we want respect at DHL"
06.10.2010**

Ver.di, UNI and the ITF met the German press on 6th October in Bonn and rolled out the message that workers at Deutsche Post DHL are demanding respect as they start a week of actions around the world to call for a global agreement to protect workers' rights and highlight some of the abuses they face on the job.

A new report, which was unveiled to the press in Bonn and which was compiled by ITF and UNI Global Union, reveals some of the company's

commonly reported tactics to intimidate workers fighting for decent work and the right to unionise. These are alleged to include unjust sackings, harassment and discrimination, problems with subcontracted employees, instances of bad faith from the company and the use of lie detectors. It appears that union members are frequently the targets of these actions. The report includes stories from Bermuda, Canada, Costa Rica, Guatemala, India, Italy, New Zealand, Portugal, South Africa and the USA.

Deutsche Post DHL claims it respects trade union and workers' rights, but evidence from around the world suggests otherwise. Ver.di's Andrea Kocsis said that all global delivery companies operating in Germany should respect workers rights and extend those rights to anywhere they operate in the world by signing a global agreement with the two Global Unions.

For UNI Global Union, Christy Hoffman, Deputy General Secretary, told the press; "A Global Framework Agreement contributes to workers well being and the company's accountability and risk management. While DHL might claim they have a Social Charter that gives rights, our research which has been presented here today shows they need a proper agreement which allows their workers to be satisfied that this is monitored and strictly enforced. Only a GFA will give us that assurance."

Completing the trio of presenters to the press, Ingo Marowsky, the ITF's Organising Globally Coordinator said; "the DHL CEO Dr Appel needs to understand that he cannot treat the 200,000 workers worldwide any different than the 280,000 German workers who currently enjoy these rights."

Also at the press event was Marco Sala from DHL Italy who represented one of the stories from the report on DHL's use of subcontractors and how those subcontractors do not respect proper social standards. Marco says that hundreds of workers in Italy are allegedly used by DHL through subcontractors' cooperatives to make deliveries by road under illegal contracts. "The union has to force the companies to respect the law, because the laws are not strong enough to protect workers!.

**Dutch unions send a message to Appel
demanding Respect !
05.10.2010**



Members of the Dutch union, FNV Bondgenoten, have “mailbombed” DHL CEO, Dr. Frank Appel by sending 1,000 postcards from all over the Netherlands to his office in Bonn. The postcards, each one demanding, “Mr. Appel, Pay Respect to the Employees! What are you waiting for?” were sent by FNV activists in response to a call for activist support for ITF/UNI’s “Respect & Safety Now” Action Week. The postcard can be downloaded in various languages [here:-](#)

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